

Tele: 23019142

Dte Gen Md Accn Proj (MAP)  
Army HQ, E-in-C's Branch  
Kashmir House, Rajaji Marg  
New Delhi – 110011

### **HELP DESK MANAGEMENT FOR AUTOMATION OF MAP**

1. A 'TOLL FREE' telephone connection has been obtained at DATA CENTRE in HQ DG MAP. The telephone No is 1800-11-1001. There is one more telephone connection at DATA CENTRE. The telephone Number is 011-23016496. These telephone are managed (attended by Help Desk) from 0900h to 1730h on weekdays (Mon - Fri).
2. All complaints related to Automation of MAP (Hardware, Software and Facility managements etc) can be logged for early assistance at these telephones by PM/TA or DEO. PM/TA or DEO logging complaint must obtain Docket No. and maintain record of assistance sought till assistance is rendered and necessary action/rectification is carried out.

**DATA CENTRE MAP**  
**M/s Vayam Technologies Ltd.**  
**Thapar House**  
**124, Janpath**  
**New Delhi-110011**